Bedford Street Surgery & Furzton Medical Centre Practice & PPG Newsletter



Prescription requests use online service

To increase call and processing times we no longer accept prescription requests over the phone. Please use the online service. Airmid offers lots of information that you can browse at in the comfort of your home.

If you require support with ordering we can offer access to a nominated family member who can support you. Please look at proxy access on our website,

or on the airmid app.



Join the choir

Our practice has joined the pathfinder. A service bringing all 5 Bletchley practices together to support patient care. To support patients wellbeing Kat, a professional singing teacher is providing a singing service at Water Eaton Church Centre every Wednesday from 7.15pm-8.45pm. Go along and enjoy a sing song

Your Patient Participation Group



50%

Your risk of death

from lung cancer has halved as well.

Less

It's never too late to stop smoking. With the right support you're up to three times as likely to quit for good.

Your risk of a heart

attack has halved

compared to a smoker

Search smoke free for free support and advice



now the same as someone

Your patient participation group (PPG) is made up of a group of volunteer patients, the practice manager and one or more of the GPs from the practice. The group covers both the Bedford Street Surgery and Furzton Medical Centre. No medical or patient information is shared or discussed at the meetings.

The changes to the NHS and the focus on patient involvement means that the PPG now has an increasingly proactive role to ensure that patient views are captured and understood by the Practice. The patient participation group meets on a regular basis to discuss the services on offer, and how improvements can be made for the benefit of patients and the practice.

In order to gather a truly representative sample of patients together, we welcome patients from all manner of diverse backgrounds including young people, students, workers, retired people, people with long term conditions, and people from non-British ethnic groups.

If you are interested in joining the PPG visit the website <u>www.bedfordstreetsurgery.co.uk</u> and click on Practice Information and scroll down to Patient Participation Group to register, or come in to the practice and speak with a member of our reception team.

For a larger font ask at reception

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Our Gp's

Bedford Street:

Dr Ullah (M): Thurs & Fri

Dt Stranks (F): Mon, Wed, Thurs

Dr Jahngir (M): Mon, Tue, Wed

Furzton Medical Centre:

Dr Fitzjohn (M): Tue, Wed, Fri

Dr Mosha (F): Tue, Wed, Thurs

Bank Holiday Closed Days:

Friday 29th March

Monday 1st April

Monday 6th May

Monday 27th May

Making Appointments

You can book online or call 01908 658850

Nurse Practitioners These are experienced Nurse and Independent prescribers able to see a wide range of conditions, minor illness, minor injury and other acute conditions.

<u>Specialist Nurses:</u> We have diabetes, COPD and asthma specialist nurses

<u>Practice Nurses:</u> Practice Nurses undertake a wide variety of responsibility's, Disease Prevention, Wound Care, monitoring chronic conditions, vaccination, Specific Health Checks, Cervical Screening, Pill checks and much more

<u>Health Care Assistant (HCA)</u>: Blood Tests, Blood pressure checks, Wound Care, ECGs, Removal Of Stitches or Staples, NHS Health Checks, Certain Injections: B12, Flu, Shingles, Pneumonia, Spirometry, Diabetes Care.

Use our online services to book and cancel appointments .. it's the quickest way for you to book. If you have a non urgent enquiry you can contact the practice using the website. https://bedfordstreetsurgery.co.uk/

Online Service

Once you are registered you will be able to use the service to:

- Order repeat prescriptions
- Make an appointment
- Cancel an appointment
- Access Test Results
- View Letters & Referrals
- Check your contact details
- Change you Pharmacy

Received an invite

Received an invite or review due text? Please book this at reception or use our online services.

Prescriptions

All patients can register to use our online services with SystmOnline, where you will be able to request your medication.

When requesting a repeat prescription in practice use the computer print out of the medication and tick the items you require and post in the red letterbox outside of the surgery.

Home Visits

If you do need a home visit, you can help us by calling reception before 11:00.

You may only request a home visit if you are housebound or are too ill to visit the practice. Our paramedic will liaise with our doctors and will only visit you at home if they think that your medical condition requires it. They will also decide how urgently a visit is needed. Please bear this in mind and be prepared to provide suitable details to enable a schedule house calls